



Dear Valued 1st Source Client:

Effective July 11th, Popmoney[®] is no longer going to be offered by 1st Source Bank.

If you like Popmoney, you are going to love *Zelle*.[®] It's a fast, safe and easy way to send and receive money. With *Zelle* you can easily split a bill, request money for a group gift or pay back your roommate for your share of the rent.

-  **It's Safe** – Access *Zelle* from your online banking account or mobile app.
-  **It's Fast** – Delivery is typically within minutes between enrolled users.²
-  **It's Useful** – Send money to nearly anyone that you know and trust.¹
-  **It's Easy** – No need to reenter your information, it is all there.

Because you used Popmoney, your enrollment information will transfer automatically to *Zelle*. **Starting July 11**, send money to friends, family and those you know and trust by navigating to the Move Money > External Transfers tab:

1. Select **Send Money with Zelle**[®].
2. Accept terms and conditions.
3. Select the account you want to use.
4. Review your information.

If you used Popmoney previously or have scheduled future Popmoney payments, please carefully review the following and take action as necessary.

- **Notify any contacts** that you will no longer be using Popmoney. Ask your contacts to enroll with *Zelle* before you send them money – this will help them

get your payment more quickly. You can find a full list of participating banks and credit unions live with *Zelle* here www.zellepay.com.

- **If your recipient's bank isn't on the list**, don't worry! The list of participating financial institutions is always growing, and your recipient can still use *Zelle* by downloading the *Zelle* app for Android and iOS.
- **If you receive Popmoney payments**, please notify the Sender to use *Zelle* to send money to you instead. If this is not an option for the Sender, you may register to receive Popmoney payments at Popmoney.com.
- **Prior Popmoney payment history** will still be available to view on the "Activity" tab.
- **Future Dated Pending or recurring payments** can still be sent within our External Transfer's section of Online Banking with the following exceptions:
 - Any scheduled Popmoney payments over \$2000.00 will be cancelled due to a change in Limits.
 - Any scheduled Popmoney payments using the Charitable Giving in Popmoney will be cancelled.
 - After the change to *Zelle*, we strongly recommend you review your "Pending Activity" on the "Activity" tab to verify all payments expected are present. We will make every attempt to notify you of any payment cancellations which occur during the transition.

To learn more about the features and benefits of *Zelle*, please visit www.1stsource.com/zelle and watch a brief video.

If you have any questions, please feel free to contact your 1st Source Bank Customer Care team at (800) 513-2360 and they will be happy to provide you with any additional details you may need!

We thank you for your continued support and business.

Ron Zeltwanger
SVP, Community Banking

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¹To receive money in minutes, the recipient's email address or U.S. mobile number must already be enrolled with Zelle.

²Must have a bank account in the U.S. to use Zelle.



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